

Highway Operators' Association (I)



Policy & Enforcement: Developing effective linkages to fundamentally improve road user behavior. 21 April 2026

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MLFF – Projects under roll-out by NHAI

List of projects – Already awarded

1	Choryasi Fee Plaza	Gujarat	ICICI bank	FETC with Metro	Implementation completed, awaiting NHAI approval
2	Gharaunda Fee Plaza	Haryana	ICICI bank	FETC with Metro	
3	Daulatpura Fee Plaza	Rajasthan	Airtel Payments Bank	Viaplus with Scita	
4	Manoharpura Fee Plaza	Rajasthan	Jio Payments Bank	Teccsidel India with Teccsidel Spain	
5	Shahjahanpur Fee Plaza	Rajasthan	Jio Payments Bank	Teccsidel India with Teccsidel Spain	
6	Mundka Fee Plaza	Delhi	IDFC First Bank	Bosch / Superwave	
7	Nemili / Sriperumbadur	Tamil Nadu	Jio Payments Bank	Teccsidel India with Teccsidel Spain	
8	Chennasamaduram Toll Plaza	Tamil Nadu	Jio Payments Bank	Teccsidel India with Teccsidel Spain	
9	Paranur Toll Plaza	Tamil Nadu	Jio Payments Bank	Teccsidel India with Teccsidel Spain	
10	Boriach	Gujarat	Jio Payments Bank	Teccsidel India with Teccsidel Spain	
11	Kaniminike/Sheshagirihalli Toll Plaza	Karnataka	Airtel Payments Bank	Viaplus with Scita	
12	Gananaguru Toll Plaza	Karnataka	Airtel Payments Bank	Viaplus with Scita	
13	Kasepalli Toll Plaza	AP	IndusInd Bank Limited	Skytoll	
14	Amakthadu Toll Plaza	AP	IndusInd Bank Limited	Skytoll	
15	Marur Toll Plaza	AP	IndusInd Bank Limited	Skytoll	
16	Chalakawadi Toll Plaza	Maharashtra	IndusInd Bank Limited	Skytoll	
17	Hiwargaon Pavasa	Maharashtra	IndusInd Bank Limited	Skytoll	
18	Badarpur Faridabad Toll Plaza	Delhi	ICICI Bank Limited	Viaplus with Scita	

List of projects to be awarded – 118 Projects RFQ has been floated by IHMCL .

Steps taken by the Authority to strengthen enforcements in MLFF

Impacting User

- Non issuance of “No Objection Certificate”.
- Non issuance of Fitness certificate.
- Blacklisting of FASTag accounts of defaulters until complete payments with double penalty are received through e-notices.
- Settlement of e-notices and disputes within 15 days
- E notice includes vehicle details, date/location, and amount due.
- Delivered via SMS, email, apps, electronic modes, and optionally physical copy.
- E notice also accessible on a designated online portal to be developed by NIC (in collaboration with CCH)
- Default penalty is 2X applicable toll fee, if paid within 72 hours, only normal toll fee applies (no penalty).
- E notice can be challenged within 72 hours.
- If unpaid after 15 days (with no dispute), amount is recorded in National Vehicle Registry to enable restrictions as elaborated below.

Impacting Concessionaire

- Enforcement requires integration of MLFF system with VAHAN registry.
- Addition of ANPR as the Method of detection at the toll plazas through gazette.
- Added the definition of unpaid user fee in the Gazette.
- Dispute resolution within 5 days or it will be settled in favor of user.

Proposed actions to strengthen the enforcement

User level Policy change

- Apart from restricting fitness certificate and NOC, it is suggested to impact and restrict the following:
 - ✓ CIBIL score
 - ✓ Pollution certificate renewal
 - ✓ Installation of ANPR Camera and RFID equipment for identifying and restricting defaulters to fill-up Petrol/Diesel at pumps/ station.
- Instead of blacklisting or adding in exception code 8, it is proposed to deduct toll fare amount and penalties as and when the user recharges the Fastag.
- Delay in paying of the dues shall attract interest on the penalties per month or doubling the penalty every quarter.

Authority level Policy change

- **Creation of Pool Account** – Due to lack of enforcement rights with the concessionaire, the timeline for settlement of unpaid dues is not guaranteed, it is recommended that the Authority creates a pool account and remits the disputed amount in the concessionaire's escrow account within 1 day of accepting of e-notices / settling of disputes.
- **Funding of pool account** : Traffic violation detected on National Highway through ATMS/ MLFF gantries can fund the pool accounts.
- **Running of existing TMS in parallel until stabilization of MLFF Systems** - MLFF being a new technology and still in a preliminary stage shall take some time for reaching upto the desired accuracy and performance levels in the Indian context, therefore it is requested to consider the running of existing TMS in parallel to the MLFF installation till the stabilization of MLFF system accuracy or at least for a period of 12 months from the MLFF commissioning / commercial operations start date.
 - ✓ In case of SLFF implementation, the risk of revenue is even higher and authority must agree to reimburse any losses on account of any un-identified vehicle.

Thank You