



भारतीय राजमार्ग प्रबंधन कंपनी लिमिटेड

(एनएचएआई की एक पहल)

Indian Highways Management Company Limited

(An Initiative of NHAI)

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Ref: IHMCL/TMCC/e-286235/530


Date: 12.08.2025

Policy Circular
(Decision taken on e-file 286235)

Subject: Mandatory Integration of Vehicle Images with Transaction Data at TMCC - Effective from 01.09.2025

1. Toll Monitoring & Control Center (TMCC) currently receives transactional data from all Toll Plazas on NH network in the TMCC Cloud. However, these records do not include vehicle images, thereby limiting the ability for validation and audit of the transaction data at centralized level.
2. In order to further enhance the transparency and oversight of ETC Transactions, it has been decided to include vehicle image in the transaction data at TMCC.
3. Accordingly, all System Integrators must ensure that each toll transaction record (Fin, Non-Fin, Cash and Exempted) transmitted to TMCC is accompanied by the corresponding vehicle image w.e.f. 01.09.2025. The image shall remain in the TMCC Server for six months. This shall be implemented as follows:
 - a) The transaction record shall include a reference (URL or path) to a vehicle image stored locally at the plaza.
 - b) The updated TMCC application will:
 - I. Extract the image path from the read-only transaction database view.
 - II. Fetch the image from the specified location within the toll plaza's local file system.
 - III. Transmit both the transaction record and vehicle image to the TMCC Cloud in near real-time.
4. All System Integrators directed to take immediate necessary steps in coordination with the TMCC System Integrator to implement integration of vehicle image with transactional data w.e.f. 01.09.2025. The above directions shall be treated in terms with Clause No 4.10.4 and 3.11.1(g) of Empanelment Condition.

This issues with the approval of Competent Authority.


(A R Chitranshi)
Chief Operating Officer

To,

All System Integrators

Copy to:

1. PPS to Chairman NHAI
2. Member (Admin) NHAI cum CMD IHMCL
3. Shri Dilip Asbe, CEO & MD NPCI
4. All Regional Officers and Project Directors of NHAI through Web Admin
5. Shri Kunal Kalawatia, Product Head, NETC, NPCI
6. All NETC Member Banks
7. Secretary NHBF
8. Secretary HoAI